

# **Federal Employee Viewpoint Survey Results**

Employees Influencing Change

Inter-American Foundation

**Agency Trend Report** 

United States Office of Personnel Management

#### **Response Summary**

|                                | Surveys<br>Completed |
|--------------------------------|----------------------|
| 2013 Governmentwide            | 376,577              |
| 2013 Inter-American Foundation | 34                   |
| 2012 Inter-American Foundation | 24                   |
| 2011 Inter-American Foundation | 22                   |
| 2010 Inter-American Foundation | 23                   |
| 2008 Inter-American Foundation | 24                   |
| 2006 Inter-American Foundation | 24                   |

This 2013 Federal Employee Viewpoint Survey Report provides summary results for your department or agency. The results include response percentages for each survey item. The definitions for the Positive, Neutral, and Negative response percentages vary in the following ways across the three primary response scales used in the survey:

Positive: Strongly Agree and Agree / Very Satisfied and Satisfied / Very Good and Good

Neutral: Neither Agree nor Disagree / Neither Satisfied nor Dissatisfied / Fair

Negative: Disagree and Strongly Disagree / Dissatisfied and Very Dissatisfied / Poor and Very Poor

Positive, Neutral, and Negative percentages are based on the total number of responses (N) that are in these three categories. The number of *Do Not Know (DNK)* or *No Basis to Judge (NBJ)* responses, where applicable, is listed separately.

*Note*: The report tables that follow do not include results for any agency listed in the Response Summary table (above) that had fewer than 10 completed surveys.

### **My Work Experience**

#### 1. I am given a real opportunity to improve my skills in my organization.

|                                | N       | Positive | Neutral | Negative |
|--------------------------------|---------|----------|---------|----------|
| 2013 Governmentwide            | 375,837 | 59.7%    | 17.6%   | 22.7%    |
| 2013 Inter-American Foundation | 34      | 35.3%    | 17.1%   | 47.6%    |
| 2012 Inter-American Foundation | 24      | 24.5%    | 28.6%   | 46.9%    |
| 2011 Inter-American Foundation | 22      | 48.0%    | 15.4%   | 36.5%    |
| 2010 Inter-American Foundation | 23      | 59.0%    | 4.7%    | 36.3%    |
| 2008 Inter-American Foundation | 24      | 56.7%    | 0.0%    | 43.3%    |
| 2006 Inter-American Foundation | 24      | 64.8%    | 5.5%    | 29.7%    |

### My Work Experience (continued)

#### 2. I have enough information to do my job well.

|                                | N       | Positive | Neutral | Negative |
|--------------------------------|---------|----------|---------|----------|
| 2013 Governmentwide            | 372,941 | 70.0%    | 15.2%   | 14.8%    |
| 2013 Inter-American Foundation | 34      | 46.9%    | 13.5%   | 39.6%    |
| 2012 Inter-American Foundation | 24      | 46.4%    | 20.8%   | 32.8%    |
| 2011 Inter-American Foundation | 22      | 48.1%    | 25.5%   | 26.3%    |
| 2010 Inter-American Foundation | 23      | 68.5%    | 11.6%   | 19.9%    |
| 2008 Inter-American Foundation | 24      | 75.4%    | 4.9%    | 19.7%    |
| 2006 Inter-American Foundation | 24      | 69.6%    | 18.2%   | 12.2%    |

### 3. I feel encouraged to come up with new and better ways of doing things.

|                                | N       | Positive | Neutral | Negative |
|--------------------------------|---------|----------|---------|----------|
| 2013 Governmentwide            | 370,376 | 55.7%    | 19.2%   | 25.2%    |
| 2013 Inter-American Foundation | 34      | 33.6%    | 22.3%   | 44.1%    |
| 2012 Inter-American Foundation | 24      | 32.1%    | 21.3%   | 46.6%    |
| 2011 Inter-American Foundation | 22      | 35.3%    | 19.5%   | 45.2%    |
| 2010 Inter-American Foundation | 23      | 54.2%    | 4.8%    | 41.0%    |
| 2008 Inter-American Foundation | 24      | 48.8%    | 3.2%    | 48.0%    |
| 2006 Inter-American Foundation | 24      | 63.8%    | 24.1%   | 12.2%    |

### 4. My work gives me a feeling of personal accomplishment.

|                                | N       | Positive | Neutral | Negative |
|--------------------------------|---------|----------|---------|----------|
| 2013 Governmentwide            | 373,824 | 70.3%    | 15.1%   | 14.6%    |
| 2013 Inter-American Foundation | 33      | 57.2%    | 12.0%   | 30.8%    |
| 2012 Inter-American Foundation | 24      | 59.0%    | 27.7%   | 13.3%    |
| 2011 Inter-American Foundation | 22      | 70.0%    | 6.1%    | 24.0%    |
| 2010 Inter-American Foundation | 23      | 82.2%    | 3.6%    | 14.2%    |
| 2008 Inter-American Foundation | 24      | 57.3%    | 15.9%   | 26.8%    |
| 2006 Inter-American Foundation | 24      | 79.1%    | 8.3%    | 12.5%    |

### 5. I like the kind of work I do.

|                                | N       | Positive | Neutral | Negative |
|--------------------------------|---------|----------|---------|----------|
| 2013 Governmentwide            | 369,988 | 82.8%    | 11.0%   | 6.2%     |
| 2013 Inter-American Foundation | 33      | 80.3%    | 8.0%    | 11.7%    |
| 2012 Inter-American Foundation | 24      | 75.6%    | 11.9%   | 12.5%    |
| 2011 Inter-American Foundation | 22      | 82.8%    | 8.0%    | 9.2%     |
| 2010 Inter-American Foundation | 23      | 86.9%    | 8.3%    | 4.7%     |
| 2008 Inter-American Foundation | 24      | 68.5%    | 8.7%    | 22.8%    |
| 2006 Inter-American Foundation | 24      | 86.7%    | 13.3%   | 0.0%     |
|                                |         |          |         |          |

### My Work Experience (continued)

#### 6. I know what is expected of me on the job.

|                                | N       | Positive | Neutral | Negative |
|--------------------------------|---------|----------|---------|----------|
| 2013 Governmentwide            | 372,218 | 79.2%    | 11.2%   | 9.5%     |
| 2013 Inter-American Foundation | 34      | 57.4%    | 10.7%   | 31.9%    |
| 2012 Inter-American Foundation | 24      | 66.7%    | 7.8%    | 25.6%    |
| 2011 Inter-American Foundation | 22      | 74.3%    | 4.0%    | 21.7%    |
| 2010 Inter-American Foundation | 23      | 92.7%    | 0.0%    | 7.3%     |
| 2008 Inter-American Foundation |         |          |         |          |
| 2006 Inter-American Foundation |         |          |         |          |

### 7. When needed I am willing to put in the extra effort to get a job done.

|                                | N       | Positive | Neutral | Negative |
|--------------------------------|---------|----------|---------|----------|
| 2013 Governmentwide            | 373,797 | 95.6%    | 2.8%    | 1.6%     |
| 2013 Inter-American Foundation | 33      | 88.0%    | 8.9%    | 3.1%     |
| 2012 Inter-American Foundation | 24      | 91.3%    | 0.0%    | 8.7%     |
| 2011 Inter-American Foundation | 21      | 100.0%   | 0.0%    | 0.0%     |
| 2010 Inter-American Foundation | 23      | 96.4%    | 3.6%    | 0.0%     |
| 2008 Inter-American Foundation |         |          |         |          |
| 2006 Inter-American Foundation |         |          |         |          |

### 8. I am constantly looking for ways to do my job better.

|                                | N       | Positive | Neutral | Negative |
|--------------------------------|---------|----------|---------|----------|
| 2013 Governmentwide            | 374,956 | 90.4%    | 7.8%    | 1.8%     |
| 2013 Inter-American Foundation | 34      | 86.2%    | 5.7%    | 8.1%     |
| 2012 Inter-American Foundation | 24      | 83.4%    | 7.9%    | 8.7%     |
| 2011 Inter-American Foundation | 22      | 87.4%    | 12.6%   | 0.0%     |
| 2010 Inter-American Foundation | 23      | 88.4%    | 11.6%   | 0.0%     |
| 2008 Inter-American Foundation |         |          |         |          |
| 2006 Inter-American Foundation |         |          |         |          |

### 9. I have sufficient resources (for example, people, materials, budget) to get my job done.

|                                | N       | Positive | Neutral | Negative | DNK |
|--------------------------------|---------|----------|---------|----------|-----|
| 2013 Governmentwide            | 374,731 | 43.8%    | 16.7%   | 39.5%    | 915 |
| 2013 Inter-American Foundation | 34      | 32.1%    | 10.5%   | 57.4%    | 0   |
| 2012 Inter-American Foundation | 24      | 16.9%    | 20.0%   | 63.1%    | 0   |
| 2011 Inter-American Foundation | 21      | 41.5%    | 21.2%   | 37.4%    | 0   |
| 2010 Inter-American Foundation | 23      | 84.7%    | 3.7%    | 11.6%    | 0   |
| 2008 Inter-American Foundation | 24      | 77.2%    | 3.4%    | 19.4%    | 0   |
| 2006 Inter-American Foundation | 24      | 58.3%    | 18.3%   | 23.4%    | 0   |

### My Work Experience (continued)

### 10. My workload is reasonable.

|                                | N       | Positive | Neutral | Negative | DNK |
|--------------------------------|---------|----------|---------|----------|-----|
| 2013 Governmentwide            | 372,621 | 57.5%    | 16.7%   | 25.8%    | 677 |
| 2013 Inter-American Foundation | 34      | 25.2%    | 12.7%   | 62.1%    | 0   |
| 2012 Inter-American Foundation | 24      | 33.1%    | 8.9%    | 58.1%    | 0   |
| 2011 Inter-American Foundation | 22      | 46.9%    | 31.2%   | 21.9%    | 0   |
| 2010 Inter-American Foundation | 23      | 78.5%    | 7.3%    | 14.3%    | 0   |
| 2008 Inter-American Foundation | 24      | 70.8%    | 8.3%    | 20.9%    | 0   |
| 2006 Inter-American Foundation | 24      | 59.3%    | 11.4%   | 29.3%    | 0   |

### 11. My talents are used well in the workplace.

|                                | N       | Positive | Neutral | Negative | DNK   |
|--------------------------------|---------|----------|---------|----------|-------|
| 2013 Governmentwide            | 362,841 | 57.3%    | 17.3%   | 25.4%    | 1,905 |
| 2013 Inter-American Foundation | 34      | 22.3%    | 16.9%   | 60.8%    | 0     |
| 2012 Inter-American Foundation | 23      | 29.2%    | 26.2%   | 44.6%    | 0     |
| 2011 Inter-American Foundation | 22      | 40.2%    | 19.4%   | 40.4%    | 0     |
| 2010 Inter-American Foundation | 23      | 44.8%    | 9.5%    | 45.7%    | 0     |
| 2008 Inter-American Foundation | 21      | 47.2%    | 14.0%   | 38.7%    | 3     |
| 2006 Inter-American Foundation | 24      | 54.1%    | 9.7%    | 36.2%    | 0     |

### 12. I know how my work relates to the agency's goals and priorities.

|                                | N       | Positive | Neutral | Negative | DNK   |
|--------------------------------|---------|----------|---------|----------|-------|
| 2013 Governmentwide            | 372,620 | 82.5%    | 10.5%   | 7.0%     | 1,411 |
| 2013 Inter-American Foundation | 34      | 68.0%    | 11.7%   | 20.4%    | 0     |
| 2012 Inter-American Foundation | 23      | 68.7%    | 9.5%    | 21.8%    | 1     |
| 2011 Inter-American Foundation | 22      | 80.0%    | 0.0%    | 20.0%    | 0     |
| 2010 Inter-American Foundation | 23      | 75.8%    | 8.0%    | 16.3%    | 0     |
| 2008 Inter-American Foundation | 24      | 57.9%    | 4.0%    | 38.2%    | 0     |
| 2006 Inter-American Foundation | 24      | 82.8%    | 8.3%    | 8.8%     | 0     |

### 13. The work I do is important.

|                                | N       | Positive | Neutral | Negative | DNK   |
|--------------------------------|---------|----------|---------|----------|-------|
| 2013 Governmentwide            | 369,703 | 90.0%    | 6.9%    | 3.1%     | 1,092 |
| 2013 Inter-American Foundation | 33      | 83.0%    | 8.5%    | 8.5%     | 0     |
| 2012 Inter-American Foundation | 24      | 78.4%    | 13.8%   | 7.8%     | 0     |
| 2011 Inter-American Foundation | 22      | 89.4%    | 0.0%    | 10.6%    | 0     |
| 2010 Inter-American Foundation | 23      | 87.3%    | 8.0%    | 4.7%     | 0     |
| 2008 Inter-American Foundation | 23      | 73.5%    | 21.7%   | 4.8%     | 1     |
| 2006 Inter-American Foundation | 24      | 91.3%    | 4.0%    | 4.7%     | 0     |

### My Work Experience (continued)

# 14. Physical conditions (for example, noise level, temperature, lighting, cleanliness in the workplace) allow employees to perform their jobs well.

|                                | N       | Positive | Neutral | Negative | DNK   |
|--------------------------------|---------|----------|---------|----------|-------|
| 2013 Governmentwide            | 373,712 | 66.1%    | 14.3%   | 19.5%    | 1,514 |
| 2013 Inter-American Foundation | 34      | 43.7%    | 8.3%    | 48.0%    | 0     |
| 2012 Inter-American Foundation | 24      | 44.9%    | 12.2%   | 42.9%    | 0     |
| 2011 Inter-American Foundation | 22      | 95.5%    | 4.5%    | 0.0%     | 0     |
| 2010 Inter-American Foundation | 23      | 93.1%    | 6.9%    | 0.0%     | 0     |
| 2008 Inter-American Foundation | 24      | 87.7%    | 3.8%    | 8.5%     | 0     |
| 2006 Inter-American Foundation | 24      | 95.7%    | 4.3%    | 0.0%     | 0     |

### 15. My performance appraisal is a fair reflection of my performance.

|                                | N       | Positive | Neutral | Negative | DNK   |
|--------------------------------|---------|----------|---------|----------|-------|
| 2013 Governmentwide            | 369,528 | 68.4%    | 15.2%   | 16.4%    | 5,283 |
| 2013 Inter-American Foundation | 34      | 51.0%    | 7.7%    | 41.3%    | 0     |
| 2012 Inter-American Foundation | 24      | 36.8%    | 20.1%   | 43.1%    | 0     |
| 2011 Inter-American Foundation | 22      | 69.1%    | 8.7%    | 22.3%    | 0     |
| 2010 Inter-American Foundation | 23      | 89.1%    | 3.6%    | 7.2%     | 0     |
| 2008 Inter-American Foundation | 22      | 71.1%    | 0.0%    | 28.9%    | 2     |
| 2006 Inter-American Foundation | 22      | 72.6%    | 13.2%   | 14.2%    | 2     |

### 16. I am held accountable for achieving results.

|                                | N       | Positive | Neutral | Negative | DNK   |
|--------------------------------|---------|----------|---------|----------|-------|
| 2013 Governmentwide            | 372,151 | 81.5%    | 12.4%   | 6.1%     | 1,767 |
| 2013 Inter-American Foundation | 33      | 77.5%    | 13.4%   | 9.1%     | 1     |
| 2012 Inter-American Foundation | 24      | 69.4%    | 5.0%    | 25.6%    | 0     |
| 2011 Inter-American Foundation | 22      | 84.6%    | 6.1%    | 9.4%     | 0     |
| 2010 Inter-American Foundation | 22      | 74.4%    | 8.7%    | 16.9%    | 0     |
| 2008 Inter-American Foundation | 23      | 83.2%    | 4.7%    | 12.1%    | 1     |
| 2006 Inter-American Foundation | 24      | 83.6%    | 3.8%    | 12.7%    | 0     |

### My Work Experience (continued)

### 17. I can disclose a suspected violation of any law, rule or regulation without fear of reprisal.

|                                |       | N Positive | Neutral | Negative | DNK    |
|--------------------------------|-------|------------|---------|----------|--------|
| 2013 Governmentwide            | 357,6 | 89 61.2%   | 19.4%   | 19.5%    | 16,155 |
| 2013 Inter-American Foundation |       | 34 34.3%   | 5.6%    | 60.1%    | 0      |
| 2012 Inter-American Foundation |       | 22 39.6%   | 13.9%   | 46.5%    | 2      |
| 2011 Inter-American Foundation |       | 22 50.6%   | 19.5%   | 30.0%    | 0      |
| 2010 Inter-American Foundation |       | 19 39.0%   | 4.5%    | 56.5%    | 3      |
| 2008 Inter-American Foundation |       | 21 31.4%   | 28.9%   | 39.7%    | 3      |
| 2006 Inter-American Foundation |       | 20 61.3%   | 14.2%   | 24.5%    | 4      |

#### 18. My training needs are assessed.

|                                | N       | Positive | Neutral | Negative | DNK   |
|--------------------------------|---------|----------|---------|----------|-------|
| 2013 Governmentwide            | 370,252 | 49.8%    | 24.1%   | 26.1%    | 4,271 |
| 2013 Inter-American Foundation | 34      | 14.9%    | 29.8%   | 55.3%    | 0     |
| 2012 Inter-American Foundation | 23      | 11.9%    | 12.2%   | 75.9%    | 1     |
| 2011 Inter-American Foundation | 21      | 39.2%    | 4.7%    | 56.1%    | 1     |
| 2010 Inter-American Foundation | 21      | 34.6%    | 16.7%   | 48.7%    | 1     |
| 2008 Inter-American Foundation | 24      | 44.9%    | 3.2%    | 51.9%    | 0     |
| 2006 Inter-American Foundation | 22      | 35.9%    | 24.1%   | 40.1%    | 2     |

# 19. In my most recent performance appraisal, I understood what I had to do to be rated at different performance levels (for example, Fully Successful, Outstanding).

|                                | N       | Positive | Neutral | Negative | NBJ   |
|--------------------------------|---------|----------|---------|----------|-------|
| 2013 Governmentwide            | 366,770 | 67.7%    | 14.6%   | 17.7%    | 9,032 |
| 2013 Inter-American Foundation | 32      | 53.5%    | 23.1%   | 23.4%    | 1     |
| 2012 Inter-American Foundation | 24      | 36.3%    | 29.0%   | 34.6%    | 0     |
| 2011 Inter-American Foundation | 22      | 75.5%    | 15.3%   | 9.2%     | 0     |
| 2010 Inter-American Foundation | 21      | 82.8%    | 4.0%    | 13.2%    | 2     |
| 2008 Inter-American Foundation | 22      | 61.9%    | 4.4%    | 33.8%    | 2     |
| 2006 Inter-American Foundation |         |          |         |          |       |

### **My Work Unit**

#### 20. The people I work with cooperate to get the job done.

|                                | N           | Positive | Neutral | Negative |
|--------------------------------|-------------|----------|---------|----------|
| 2013 Governmentwide            | <br>375,451 | 72.5%    | 14.3%   | 13.2%    |
| 2013 Inter-American Foundation | 34          | 61.1%    | 21.1%   | 17.8%    |
| 2012 Inter-American Foundation | 24          | 66.6%    | 21.9%   | 11.4%    |
| 2011 Inter-American Foundation | 22          | 48.1%    | 19.8%   | 32.1%    |
| 2010 Inter-American Foundation | 22          | 74.8%    | 12.0%   | 13.2%    |
| 2008 Inter-American Foundation | 24          | 66.0%    | 8.8%    | 25.2%    |
| 2006 Inter-American Foundation | 24          | 82.9%    | 13.5%   | 3.6%     |

### 21. My work unit is able to recruit people with the right skills.

|                                | N       | Positive | Neutral | Negative | DNK    |
|--------------------------------|---------|----------|---------|----------|--------|
| 2013 Governmentwide            | 362,026 | 40.2%    | 26.7%   | 33.1%    | 13,660 |
| 2013 Inter-American Foundation | 33      | 34.6%    | 21.5%   | 43.9%    | 0      |
| 2012 Inter-American Foundation | 24      | 29.4%    | 26.1%   | 44.5%    | 0      |
| 2011 Inter-American Foundation | 22      | 49.6%    | 26.9%   | 23.5%    | 0      |
| 2010 Inter-American Foundation | 21      | 59.4%    | 10.5%   | 30.2%    | 2      |
| 2008 Inter-American Foundation | 23      | 50.0%    | 17.7%   | 32.3%    | 1      |
| 2006 Inter-American Foundation | 23      | 52.2%    | 26.7%   | 21.1%    | 1      |

### 22. Promotions in my work unit are based on merit.

|                                | N       | Positive | Neutral | Negative | DNK    |
|--------------------------------|---------|----------|---------|----------|--------|
| 2013 Governmentwide            | 349,090 | 31.6%    | 29.5%   | 39.0%    | 24,611 |
| 2013 Inter-American Foundation | 29      | 22.1%    | 23.6%   | 54.3%    | 5      |
| 2012 Inter-American Foundation | 21      | 9.2%     | 43.2%   | 47.6%    | 3      |
| 2011 Inter-American Foundation | 22      | 30.1%    | 24.6%   | 45.2%    | 0      |
| 2010 Inter-American Foundation | 21      | 44.9%    | 15.0%   | 40.1%    | 2      |
| 2008 Inter-American Foundation | 22      | 40.3%    | 12.2%   | 47.5%    | 2      |
| 2006 Inter-American Foundation | 23      | 36.3%    | 33.5%   | 30.2%    | 1      |

### 23. In my work unit, steps are taken to deal with a poor performer who cannot or will not improve.

|                                | N       | Positive | Neutral | Negative | DNK    |
|--------------------------------|---------|----------|---------|----------|--------|
| 2013 Governmentwide            | 341,154 | 28.0%    | 27.5%   | 44.6%    | 32,879 |
| 2013 Inter-American Foundation | 28      | 16.2%    | 11.7%   | 72.1%    | 5      |
| 2012 Inter-American Foundation | 22      | 24.7%    | 33.4%   | 42.0%    | 2      |
| 2011 Inter-American Foundation | 22      | 36.7%    | 22.5%   | 40.8%    | 0      |
| 2010 Inter-American Foundation | 19      | 38.4%    | 16.8%   | 44.8%    | 4      |
| 2008 Inter-American Foundation | 22      | 33.3%    | 15.9%   | 50.8%    | 2      |
| 2006 Inter-American Foundation | 24      | 43.8%    | 11.5%   | 44.7%    | 0      |

### My Work Unit (continued)

#### 24. In my work unit, differences in performance are recognized in a meaningful way.

|                                |    | N      | Positive | Neutral | Negative | DNK    |
|--------------------------------|----|--------|----------|---------|----------|--------|
| 2013 Governmentwide            | 35 | 53,920 | 31.4%    | 29.0%   | 39.5%    | 20,703 |
| 2013 Inter-American Foundation |    | 32     | 20.7%    | 18.6%   | 60.7%    | 2      |
| 2012 Inter-American Foundation |    | 21     | 27.4%    | 24.4%   | 48.2%    | 3      |
| 2011 Inter-American Foundation |    | 22     | 36.8%    | 22.6%   | 40.5%    | 0      |
| 2010 Inter-American Foundation |    | 21     | 38.4%    | 26.8%   | 34.8%    | 2      |
| 2008 Inter-American Foundation |    | 22     | 42.8%    | 9.5%    | 47.8%    | 2      |
| 2006 Inter-American Foundation |    | 21     | 27.9%    | 19.7%   | 52.4%    | 3      |

### 25. Awards in my work unit depend on how well employees perform their jobs.

| i                              | N       | Positive | Neutral | Negative | DNK    |
|--------------------------------|---------|----------|---------|----------|--------|
| 2013 Governmentwide            | 350,157 | 37.7%    | 26.3%   | 36.1%    | 23,879 |
| 2013 Inter-American Foundation | 30      | 44.9%    | 14.3%   | 40.8%    | 4      |
| 2012 Inter-American Foundation | 20      | 28.5%    | 25.3%   | 46.2%    | 4      |
| 2011 Inter-American Foundation | 20      | 44.7%    | 14.6%   | 40.7%    | 1      |
| 2010 Inter-American Foundation | 21      | 47.8%    | 21.5%   | 30.8%    | 2      |
| 2008 Inter-American Foundation | 21      | 55.4%    | 4.6%    | 40.0%    | 3      |
| 2006 Inter-American Foundation | 19      | 57.6%    | 25.6%   | 16.7%    | 5      |

### 26. Employees in my work unit share job knowledge with each other.

|                                | N       | Positive | Neutral | Negative | DNK   |
|--------------------------------|---------|----------|---------|----------|-------|
| 2013 Governmentwide            | 373,151 | 71.8%    | 14.8%   | 13.4%    | 1,576 |
| 2013 Inter-American Foundation | 33      | 73.7%    | 6.2%    | 20.1%    | 1     |
| 2012 Inter-American Foundation | 24      | 74.7%    | 12.8%   | 12.5%    | 0     |
| 2011 Inter-American Foundation | 22      | 57.6%    | 10.6%   | 31.8%    | 0     |
| 2010 Inter-American Foundation | 22      | 64.2%    | 17.6%   | 18.2%    | 1     |
| 2008 Inter-American Foundation | 24      | 62.4%    | 28.9%   | 8.7%     | 0     |
| 2006 Inter-American Foundation | 23      | 64.4%    | 18.4%   | 17.2%    | 1     |

### 27. The skill level in my work unit has improved in the past year.

|                                | N       | Positive | Neutral | Negative | DNK    |
|--------------------------------|---------|----------|---------|----------|--------|
| 2013 Governmentwide            | 360,810 | 52.3%    | 29.6%   | 18.1%    | 14,051 |
| 2013 Inter-American Foundation | 33      | 37.4%    | 27.5%   | 35.0%    | 1      |
| 2012 Inter-American Foundation | 23      | 29.4%    | 32.7%   | 37.9%    | 1      |
| 2011 Inter-American Foundation | 22      | 35.4%    | 40.6%   | 24.0%    | 0      |
| 2010 Inter-American Foundation | 20      | 61.1%    | 10.9%   | 27.9%    | 2      |
| 2008 Inter-American Foundation | 23      | 41.9%    | 17.2%   | 40.9%    | 1      |
| 2006 Inter-American Foundation | 24      | 50.8%    | 33.3%   | 15.9%    | 0      |

### My Work Unit (continued)

### 28. How would you rate the overall quality of work done by your work unit?

|                                | N       | Positive | Neutral | Negative |
|--------------------------------|---------|----------|---------|----------|
| 2013 Governmentwide            | 374,621 | 82.5%    | 14.3%   | 3.2%     |
| 2013 Inter-American Foundation | 34      | 71.5%    | 19.7%   | 8.8%     |
| 2012 Inter-American Foundation | 24      | 53.8%    | 38.6%   | 7.5%     |
| 2011 Inter-American Foundation | 22      | 69.9%    | 25.6%   | 4.5%     |
| 2010 Inter-American Foundation | 23      | 75.8%    | 19.5%   | 4.7%     |
| 2008 Inter-American Foundation | 24      | 71.4%    | 12.1%   | 16.5%    |
| 2006 Inter-American Foundation | 24      | 64.8%    | 35.2%   | 0.0%     |

### **My Agency**

### 29. The workforce has the job-relevant knowledge and skills necessary to accomplish organizational goals.

|                                | N       | Positive | Neutral | Negative | DNK   |
|--------------------------------|---------|----------|---------|----------|-------|
| 2013 Governmentwide            | 362,785 | 69.7%    | 18.1%   | 12.2%    | 5,883 |
| 2013 Inter-American Foundation | 33      | 44.3%    | 16.4%   | 39.3%    | 1     |
| 2012 Inter-American Foundation | 24      | 47.4%    | 20.7%   | 31.9%    | 0     |
| 2011 Inter-American Foundation | 22      | 50.3%    | 26.2%   | 23.5%    | 0     |
| 2010 Inter-American Foundation | 23      | 67.9%    | 7.3%    | 24.8%    | 0     |
| 2008 Inter-American Foundation | 23      | 73.0%    | 13.0%   | 14.1%    | 1     |
| 2006 Inter-American Foundation | 24      | 71.4%    | 11.5%   | 17.0%    | 0     |

### 30. Employees have a feeling of personal empowerment with respect to work processes.

| i                              | N       | Positive | Neutral | Negative | DNK   |
|--------------------------------|---------|----------|---------|----------|-------|
| 2013 Governmentwide            | 360,361 | 42.9%    | 26.0%   | 31.1%    | 8,232 |
| 2013 Inter-American Foundation | 33      | 12.2%    | 20.4%   | 67.4%    | 1     |
| 2012 Inter-American Foundation | 24      | 20.3%    | 20.9%   | 58.8%    | 0     |
| 2011 Inter-American Foundation | 22      | 32.9%    | 18.4%   | 48.7%    | 0     |
| 2010 Inter-American Foundation | 21      | 50.6%    | 0.0%    | 49.4%    | 2     |
| 2008 Inter-American Foundation | 24      | 39.8%    | 8.3%    | 51.9%    | 0     |
| 2006 Inter-American Foundation | 20      | 40.8%    | 32.1%   | 27.2%    | 4     |

### My Agency (continued)

### 31. Employees are recognized for providing high quality products and services.

|                                | N       | Positive | Neutral | Negative | DNK   |
|--------------------------------|---------|----------|---------|----------|-------|
| 2013 Governmentwide            | 360,183 | 45.6%    | 24.5%   | 29.9%    | 7,290 |
| 2013 Inter-American Foundation | 34      | 31.6%    | 27.6%   | 40.9%    | 0     |
| 2012 Inter-American Foundation | 24      | 28.4%    | 24.6%   | 47.0%    | 0     |
| 2011 Inter-American Foundation | 22      | 28.7%    | 14.0%   | 57.2%    | 0     |
| 2010 Inter-American Foundation | 21      | 36.2%    | 8.8%    | 55.0%    | 2     |
| 2008 Inter-American Foundation |         |          |         |          |       |
| 2006 Inter-American Foundation |         |          |         |          |       |

#### 32. Creativity and innovation are rewarded.

|                                | N       | Positive | Neutral | Negative | DNK    |
|--------------------------------|---------|----------|---------|----------|--------|
| 2013 Governmentwide            | 355,365 | 35.5%    | 29.9%   | 34.7%    | 11,534 |
| 2013 Inter-American Foundation | 32      | 37.4%    | 16.8%   | 45.9%    | 2      |
| 2012 Inter-American Foundation | 24      | 11.5%    | 41.5%   | 47.0%    | 0      |
| 2011 Inter-American Foundation | 22      | 37.5%    | 9.2%    | 53.3%    | 0      |
| 2010 Inter-American Foundation | 22      | 30.0%    | 26.9%   | 43.1%    | 1      |
| 2008 Inter-American Foundation | 23      | 38.4%    | 12.0%   | 49.6%    | 1      |
| 2006 Inter-American Foundation | 24      | 41.5%    | 21.5%   | 37.0%    | 0      |

### 33. Pay raises depend on how well employees perform their jobs.

|                                | N       | Positive | Neutral | Negative | DNK    |
|--------------------------------|---------|----------|---------|----------|--------|
| 2013 Governmentwide            | 341,941 | 18.6%    | 26.7%   | 54.7%    | 24,285 |
| 2013 Inter-American Foundation | 28      | 16.9%    | 20.4%   | 62.7%    | 5      |
| 2012 Inter-American Foundation | 20      | 14.6%    | 29.7%   | 55.7%    | 4      |
| 2011 Inter-American Foundation | 21      | 16.9%    | 31.5%   | 51.6%    | 1      |
| 2010 Inter-American Foundation | 18      | 29.8%    | 22.6%   | 47.6%    | 5      |
| 2008 Inter-American Foundation | 22      | 48.4%    | 4.3%    | 47.2%    | 2      |
| 2006 Inter-American Foundation | 21      | 33.0%    | 26.5%   | 40.4%    | 3      |

### My Agency (continued)

# 34. Policies and programs promote diversity in the workplace (for example, recruiting minorities and women, training in awareness of diversity issues, mentoring).

|                                | N       | Positive | Neutral | Negative | DNK    |
|--------------------------------|---------|----------|---------|----------|--------|
| 2013 Governmentwide            | 340,531 | 55.2%    | 29.8%   | 15.0%    | 27,416 |
| 2013 Inter-American Foundation | 34      | 46.2%    | 17.6%   | 36.2%    | 0      |
| 2012 Inter-American Foundation | 22      | 41.7%    | 27.9%   | 30.3%    | 2      |
| 2011 Inter-American Foundation | 22      | 44.5%    | 41.4%   | 14.1%    | 0      |
| 2010 Inter-American Foundation | 21      | 59.3%    | 27.4%   | 13.3%    | 2      |
| 2008 Inter-American Foundation | 23      | 60.5%    | 21.2%   | 18.3%    | 1      |
| 2006 Inter-American Foundation | 20      | 70.2%    | 19.6%   | 10.2%    | 4      |

#### 35. Employees are protected from health and safety hazards on the job.

|                                | N       | Positive | Neutral | Negative | DNK   |
|--------------------------------|---------|----------|---------|----------|-------|
| 2013 Governmentwide            | 362,330 | 76.1%    | 13.9%   | 10.0%    | 5,220 |
| 2013 Inter-American Foundation | 34      | 63.2%    | 11.0%   | 25.8%    | 0     |
| 2012 Inter-American Foundation | 23      | 53.2%    | 25.6%   | 21.3%    | 1     |
| 2011 Inter-American Foundation | 21      | 81.2%    | 4.7%    | 14.1%    | 1     |
| 2010 Inter-American Foundation | 23      | 88.4%    | 8.4%    | 3.3%     | 0     |
| 2008 Inter-American Foundation | 22      | 82.0%    | 13.3%   | 4.7%     | 2     |
| 2006 Inter-American Foundation | 23      | 79.8%    | 20.2%   | 0.0%     | 1     |

### 36. My organization has prepared employees for potential security threats.

|                                | N       | Positive | Neutral | Negative | DNK   |
|--------------------------------|---------|----------|---------|----------|-------|
| 2013 Governmentwide            | 361,939 | 75.9%    | 14.7%   | 9.4%     | 5,179 |
| 2013 Inter-American Foundation | 30      | 40.8%    | 23.0%   | 36.2%    | 2     |
| 2012 Inter-American Foundation | 23      | 52.8%    | 8.2%    | 39.0%    | 1     |
| 2011 Inter-American Foundation | 22      | 63.4%    | 14.6%   | 22.0%    | 0     |
| 2010 Inter-American Foundation | 23      | 76.4%    | 15.2%   | 8.4%     | 0     |
| 2008 Inter-American Foundation | 24      | 79.6%    | 16.4%   | 4.0%     | 0     |
| 2006 Inter-American Foundation | 24      | 87.0%    | 8.3%    | 4.7%     | 0     |

### My Agency (continued)

#### 37. Arbitrary action, personal favoritism and coercion for partisan political purposes are not tolerated.

|                                | N       | Positive | Neutral | Negative | DNK    |
|--------------------------------|---------|----------|---------|----------|--------|
| 2013 Governmentwide            | 346,836 | 50.7%    | 23.4%   | 25.9%    | 20,370 |
| 2013 Inter-American Foundation | 32      | 43.0%    | 14.5%   | 42.5%    | 2      |
| 2012 Inter-American Foundation | 20      | 53.7%    | 27.0%   | 19.4%    | 4      |
| 2011 Inter-American Foundation | 22      | 49.9%    | 16.9%   | 33.3%    | 0      |
| 2010 Inter-American Foundation | 19      | 46.1%    | 20.1%   | 33.8%    | 4      |
| 2008 Inter-American Foundation | 24      | 45.4%    | 15.2%   | 39.5%    | 0      |
| 2006 Inter-American Foundation | 21      | 56.1%    | 9.1%    | 34.8%    | 3      |

# 38. Prohibited Personnel Practices (for example, illegally discriminating for or against any employee/applicant, obstructing a person's right to compete for employment, knowingly violating veterans' preference requirements) are not tolerated.

|                                | N       | Positive | Neutral | Negative | DNK    |
|--------------------------------|---------|----------|---------|----------|--------|
| 2013 Governmentwide            | 334,239 | 65.4%    | 20.4%   | 14.3%    | 31,656 |
| 2013 Inter-American Foundation | 32      | 44.8%    | 11.1%   | 44.1%    | 2      |
| 2012 Inter-American Foundation | 21      | 46.6%    | 23.4%   | 30.0%    | 3      |
| 2011 Inter-American Foundation | 21      | 62.9%    | 4.2%    | 32.9%    | 1      |
| 2010 Inter-American Foundation | 20      | 59.2%    | 14.5%   | 26.3%    | 3      |
| 2008 Inter-American Foundation | 19      | 51.3%    | 15.2%   | 33.4%    | 5      |
| 2006 Inter-American Foundation | 18      | 78.2%    | 5.4%    | 16.4%    | 6      |

### 39. My agency is successful at accomplishing its mission.

|                                | N       | Positive | Neutral | Negative | DNK   |
|--------------------------------|---------|----------|---------|----------|-------|
| 2013 Governmentwide            | 360,459 | 74.4%    | 17.6%   | 8.0%     | 6,811 |
| 2013 Inter-American Foundation | 31      | 66.6%    | 18.6%   | 14.9%    | 2     |
| 2012 Inter-American Foundation | 24      | 62.0%    | 26.6%   | 11.4%    | 0     |
| 2011 Inter-American Foundation | 21      | 52.8%    | 22.8%   | 24.4%    | 0     |
| 2010 Inter-American Foundation | 22      | 71.1%    | 19.6%   | 9.3%     | 0     |
| 2008 Inter-American Foundation |         |          |         |          |       |
| 2006 Inter-American Foundation |         |          |         |          |       |

### My Agency (continued)

#### 40. I recommend my organization as a good place to work.

|                                | N       | Positive | Neutral | Negative |
|--------------------------------|---------|----------|---------|----------|
| 2013 Governmentwide            | 367,707 | 63.2%    | 21.4%   | 15.4%    |
| 2013 Inter-American Foundation | 34      | 32.6%    | 36.4%   | 31.0%    |
| 2012 Inter-American Foundation | 24      | 41.7%    | 24.5%   | 33.7%    |
| 2011 Inter-American Foundation | 22      | 46.8%    | 25.9%   | 27.3%    |
| 2010 Inter-American Foundation | 23      | 61.2%    | 14.1%   | 24.7%    |
| 2008 Inter-American Foundation | 24      | 44.1%    | 8.7%    | 47.2%    |
| 2006 Inter-American Foundation | 24      | 57.0%    | 30.8%   | 12.2%    |

### 41. I believe the results of this survey will be used to make my agency a better place to work.

| i                              | N       | Positive | Neutral | Negative | DNK    |
|--------------------------------|---------|----------|---------|----------|--------|
| 2013 Governmentwide            | 335,303 | 38.3%    | 28.8%   | 33.0%    | 32,630 |
| 2013 Inter-American Foundation | 32      | 39.1%    | 20.0%   | 40.9%    | 2      |
| 2012 Inter-American Foundation | 23      | 42.5%    | 17.4%   | 40.1%    | 1      |
| 2011 Inter-American Foundation | 20      | 41.9%    | 18.6%   | 39.5%    | 2      |
| 2010 Inter-American Foundation | 20      | 56.1%    | 0.0%    | 43.9%    | 3      |
| 2008 Inter-American Foundation |         |          |         |          |        |
| 2006 Inter-American Foundation |         |          |         |          |        |

### My Supervisor/Team Leader

### 42. My supervisor supports my need to balance work and other life issues.

|                                | N       | Positive | Neutral | Negative | DNK   |
|--------------------------------|---------|----------|---------|----------|-------|
| 2013 Governmentwide            | 364,464 | 77.2%    | 11.8%   | 11.0%    | 2,159 |
| 2013 Inter-American Foundation | 34      | 80.4%    | 8.2%    | 11.4%    | 0     |
| 2012 Inter-American Foundation | 24      | 54.8%    | 17.0%   | 28.2%    | 0     |
| 2011 Inter-American Foundation | 22      | 71.5%    | 19.4%   | 9.0%     | 0     |
| 2010 Inter-American Foundation | 23      | 86.9%    | 13.1%   | 0.0%     | 0     |
| 2008 Inter-American Foundation | 24      | 75.4%    | 11.2%   | 13.5%    | 0     |
| 2006 Inter-American Foundation | 24      | 79.2%    | 16.8%   | 4.0%     | 0     |

### My Supervisor/Team Leader (continued)

#### 43. My supervisor/team leader provides me with opportunities to demonstrate my leadership skills.

|                                | N       | Positive | Neutral | Negative | DNK   |
|--------------------------------|---------|----------|---------|----------|-------|
| 2013 Governmentwide            | 364,224 | 64.7%    | 17.9%   | 17.4%    | 1,703 |
| 2013 Inter-American Foundation | 33      | 56.3%    | 15.5%   | 28.2%    | 1     |
| 2012 Inter-American Foundation | 24      | 31.7%    | 25.4%   | 42.9%    | 0     |
| 2011 Inter-American Foundation | 22      | 53.2%    | 26.2%   | 20.6%    | 0     |
| 2010 Inter-American Foundation | 23      | 56.8%    | 14.2%   | 29.0%    | 0     |
| 2008 Inter-American Foundation |         |          |         |          |       |
| 2006 Inter-American Foundation |         |          |         |          |       |

#### 44. Discussions with my supervisor/team leader about my performance are worthwhile.

|                                | N       | Positive | Neutral | Negative | DNK   |
|--------------------------------|---------|----------|---------|----------|-------|
| 2013 Governmentwide            | 360,838 | 61.4%    | 19.7%   | 19.0%    | 3,744 |
| 2013 Inter-American Foundation | 33      | 49.3%    | 20.4%   | 30.3%    | 1     |
| 2012 Inter-American Foundation | 23      | 33.0%    | 22.0%   | 45.1%    | 0     |
| 2011 Inter-American Foundation | 22      | 46.1%    | 22.5%   | 31.4%    | 0     |
| 2010 Inter-American Foundation | 23      | 66.9%    | 8.3%    | 24.7%    | 0     |
| 2008 Inter-American Foundation | 23      | 56.0%    | 22.4%   | 21.6%    | 1     |
| 2006 Inter-American Foundation | 22      | 64.6%    | 9.0%    | 26.5%    | 2     |

### 45. My supervisor/team leader is committed to a workforce representative of all segments of society.

|                                | N       | Positive | Neutral | Negative | DNK    |
|--------------------------------|---------|----------|---------|----------|--------|
| 2013 Governmentwide            | 335,808 | 64.6%    | 24.5%   | 11.0%    | 29,552 |
| 2013 Inter-American Foundation | 32      | 59.2%    | 23.2%   | 17.6%    | 2      |
| 2012 Inter-American Foundation | 21      | 36.8%    | 34.6%   | 28.6%    | 3      |
| 2011 Inter-American Foundation | 21      | 58.5%    | 22.1%   | 19.4%    | 0      |
| 2010 Inter-American Foundation | 20      | 86.6%    | 3.7%    | 9.6%     | 2      |
| 2008 Inter-American Foundation |         |          |         |          |        |
| 2006 Inter-American Foundation |         |          |         |          |        |

#### 46. My supervisor/team leader provides me with constructive suggestions to improve my job performance.

|                                | N       | Positive | Neutral | Negative | DNK   |
|--------------------------------|---------|----------|---------|----------|-------|
| 2013 Governmentwide            | 363,407 | 60.3%    | 20.8%   | 18.8%    | 1,849 |
| 2013 Inter-American Foundation | 34      | 52.0%    | 20.8%   | 27.1%    | 0     |
| 2012 Inter-American Foundation | 24      | 35.4%    | 8.0%    | 56.5%    | 0     |
| 2011 Inter-American Foundation | 22      | 51.3%    | 17.3%   | 31.4%    | 0     |
| 2010 Inter-American Foundation | 23      | 64.3%    | 7.3%    | 28.4%    | 0     |
| 2008 Inter-American Foundation |         |          |         |          |       |
| 2006 Inter-American Foundation |         |          |         |          |       |

### My Supervisor/Team Leader (continued)

#### 47. Supervisors/team leaders in my work unit support employee development.

|                                | N       | Positive | Neutral | Negative | DNK   |
|--------------------------------|---------|----------|---------|----------|-------|
| 2013 Governmentwide            | 361,042 | 64.0%    | 19.0%   | 17.0%    | 4,398 |
| 2013 Inter-American Foundation | 34      | 41.5%    | 30.1%   | 28.5%    | 0     |
| 2012 Inter-American Foundation | 23      | 24.9%    | 35.8%   | 39.3%    | 1     |
| 2011 Inter-American Foundation | 21      | 48.2%    | 31.7%   | 20.1%    | 1     |
| 2010 Inter-American Foundation | 22      | 52.5%    | 17.4%   | 30.1%    | 0     |
| 2008 Inter-American Foundation | 24      | 57.9%    | 11.0%   | 31.1%    | 0     |
| 2006 Inter-American Foundation | 24      | 57.7%    | 30.7%   | 11.6%    | 0     |

#### 48. My supervisor/team leader listens to what I have to say.

|                                | N       | Positive | Neutral | Negative |
|--------------------------------|---------|----------|---------|----------|
| 2013 Governmentwide            | 365,387 | 74.4%    | 13.1%   | 12.5%    |
| 2013 Inter-American Foundation | 34      | 57.3%    | 17.2%   | 25.5%    |
| 2012 Inter-American Foundation | 24      | 57.5%    | 13.8%   | 28.8%    |
| 2011 Inter-American Foundation | 22      | 61.4%    | 16.9%   | 21.8%    |
| 2010 Inter-American Foundation | 23      | 84.7%    | 3.6%    | 11.7%    |
| 2008 Inter-American Foundation |         |          |         |          |
| 2006 Inter-American Foundation |         |          |         |          |

### 49. My supervisor/team leader treats me with respect.

|                                | N       | Positive | Neutral | Negative |
|--------------------------------|---------|----------|---------|----------|
| 2013 Governmentwide            | 364,519 | 79.7%    | 11.0%   | 9.4%     |
| 2013 Inter-American Foundation | 34      | 63.3%    | 13.9%   | 22.9%    |
| 2012 Inter-American Foundation | 24      | 46.2%    | 29.4%   | 24.5%    |
| 2011 Inter-American Foundation | 22      | 70.8%    | 10.1%   | 19.1%    |
| 2010 Inter-American Foundation | 23      | 84.7%    | 6.9%    | 8.4%     |
| 2008 Inter-American Foundation |         |          |         |          |
| 2006 Inter-American Foundation |         |          |         |          |

### 50. In the last six months, my supervisor/team leader has talked with me about my performance.

| N       | Positive                  | Neutral                                  | Negative  |
|---------|---------------------------|--|---|
| 364,501 | 76.7%                     | 10.5%                                    | 12.8%   |
| 34      | 64.3%                     | 12.4%                                    | 23.3%   |
| 24      | 72.9%                     | 5.0%                                     | 22.1%   |
| 22      | 57.4%                     | 28.7%                                    | 13.9%   |
| 23      | 75.3%                     | 6.9%                                     | 17.9%   |
|         |                           |  |   |
|         |                           |  |   |
|         | 364,501<br>34<br>24<br>22 | 364,501 76.7% 34 64.3% 24 72.9% 22 57.4% | 364,501 76.7% 10.5%  34 64.3% 12.4%  24 72.9% 5.0%  22 57.4% 28.7%  23 75.3% 6.9% |

### My Supervisor/Team Leader (continued)

#### 51. I have trust and confidence in my supervisor.

|                                | N       | Positive | Neutral | Negative |
|--------------------------------|---------|----------|---------|----------|
| 2013 Governmentwide            | 364,718 | 65.8%    | 17.2%   | 17.0%    |
| 2013 Inter-American Foundation | 34      | 52.1%    | 8.1%    | 39.8%    |
| 2012 Inter-American Foundation | 24      | 32.3%    | 24.7%   | 43.0%    |
| 2011 Inter-American Foundation | 22      | 54.1%    | 18.6%   | 27.3%    |
| 2010 Inter-American Foundation | 23      | 71.7%    | 8.3%    | 20.0%    |
| 2008 Inter-American Foundation | 24      | 45.2%    | 17.7%   | 37.1%    |
| 2006 Inter-American Foundation | 24      | 71.4%    | 8.6%    | 20.1%    |

### 52. Overall, how good a job do you feel is being done by your immediate supervisor/team leader?

|                                | N       | Positive | Neutral | Negative |
|--------------------------------|---------|----------|---------|----------|
| 2013 Governmentwide            | 364,643 | 68.4%    | 18.8%   | 12.7%    |
| 2013 Inter-American Foundation | 34      | 43.2%    | 32.5%   | 24.3%    |
| 2012 Inter-American Foundation | 24      | 28.4%    | 32.1%   | 39.5%    |
| 2011 Inter-American Foundation | 22      | 60.2%    | 16.5%   | 23.3%    |
| 2010 Inter-American Foundation | 23      | 71.7%    | 8.3%    | 20.0%    |
| 2008 Inter-American Foundation | 24      | 55.0%    | 12.4%   | 32.6%    |
| 2006 Inter-American Foundation | 24      | 72.1%    | 15.6%   | 12.3%    |

### Leadership

#### 53. In my organization, leaders generate high levels of motivation and commitment in the workforce.

| i de la companya de | N       | Positive | Neutral | Negative | DNK   |
|---|---------|----------|---------|----------|-------|
| 2013 Governmentwide   | 358,319 | 40.8%    | 26.2%   | 33.0%    | 3,649 |
| 2013 Inter-American Foundation  | 33      | 18.2%    | 17.6%   | 64.2%    | 1     |
| 2012 Inter-American Foundation  | 24      | 32.9%    | 16.7%   | 50.4%    | 0     |
| 2011 Inter-American Foundation  | 22      | 38.1%    | 8.5%    | 53.4%    | 0     |
| 2010 Inter-American Foundation  | 22      | 39.4%    | 9.9%    | 50.7%    | 1     |
| 2008 Inter-American Foundation  | 24      | 36.9%    | 7.2%    | 55.9%    | 0     |
| 2006 Inter-American Foundation  | 24      | 37.1%    | 20.9%   | 42.0%    | 0     |

### Leadership (continued)

#### 54. My organization's leaders maintain high standards of honesty and integrity.

|                                | N       | Positive | Neutral | Negative | DNK    |
|--------------------------------|---------|----------|---------|----------|--------|
| 2013 Governmentwide            | 349,438 | 53.6%    | 23.6%   | 22.8%    | 12,164 |
| 2013 Inter-American Foundation | 33      | 25.6%    | 22.0%   | 52.4%    | 1      |
| 2012 Inter-American Foundation | 23      | 42.8%    | 25.8%   | 31.3%    | 1      |
| 2011 Inter-American Foundation | 22      | 55.3%    | 4.7%    | 40.0%    | 0      |
| 2010 Inter-American Foundation | 21      | 47.8%    | 8.8%    | 43.4%    | 2      |
| 2008 Inter-American Foundation | 24      | 36.9%    | 19.9%   | 43.2%    | 0      |
| 2006 Inter-American Foundation | 22      | 33.8%    | 24.0%   | 42.2%    | 2      |

### 55. Managers/supervisors/team leaders work well with employees of different backgrounds.

|                                | N       | Positive | Neutral | Negative | DNK    |
|--------------------------------|---------|----------|---------|----------|--------|
| 2013 Governmentwide            | 344,622 | 62.8%    | 22.6%   | 14.6%    | 15,793 |
| 2013 Inter-American Foundation | 31      | 35.5%    | 22.5%   | 42.0%    | 0      |
| 2012 Inter-American Foundation | 23      | 46.6%    | 27.4%   | 26.0%    | 0      |
| 2011 Inter-American Foundation | 22      | 50.8%    | 17.2%   | 32.0%    | 0      |
| 2010 Inter-American Foundation | 22      | 62.6%    | 3.8%    | 33.6%    | 1      |
| 2008 Inter-American Foundation | 24      | 49.4%    | 15.8%   | 34.8%    | 0      |
| 2006 Inter-American Foundation | 22      | 76.9%    | 14.1%   | 9.0%     | 2      |

### 56. Managers communicate the goals and priorities of the organization.

| i                              | N       | Positive | Neutral | Negative | DNK   |
|--------------------------------|---------|----------|---------|----------|-------|
| 2013 Governmentwide            | 357,806 | 61.2%    | 20.3%   | 18.6%    | 3,047 |
| 2013 Inter-American Foundation | 33      | 42.2%    | 20.2%   | 37.6%    | 1     |
| 2012 Inter-American Foundation | 24      | 50.1%    | 20.7%   | 29.2%    | 0     |
| 2011 Inter-American Foundation | 22      | 37.3%    | 26.1%   | 36.6%    | 0     |
| 2010 Inter-American Foundation | 23      | 47.0%    | 8.4%    | 44.6%    | 0     |
| 2008 Inter-American Foundation | 24      | 40.9%    | 7.2%    | 51.9%    | 0     |
| 2006 Inter-American Foundation | 24      | 47.3%    | 17.1%   | 35.6%    | 0     |

#### 57. Managers review and evaluate the organization's progress toward meeting its goals and objectives.

|                                | N       | Positive | Neutral | Negative | DNK    |
|--------------------------------|---------|----------|---------|----------|--------|
| 2013 Governmentwide            | 340,114 | 60.7%    | 23.8%   | 15.5%    | 20,067 |
| 2013 Inter-American Foundation | 32      | 34.1%    | 24.3%   | 41.6%    | 2      |
| 2012 Inter-American Foundation | 22      | 41.4%    | 22.3%   | 36.3%    | 2      |
| 2011 Inter-American Foundation | 22      | 46.0%    | 17.3%   | 36.6%    | 0      |
| 2010 Inter-American Foundation | 21      | 47.1%    | 4.0%    | 48.9%    | 2      |
| 2008 Inter-American Foundation | 21      | 41.4%    | 12.7%   | 45.9%    | 3      |
| 2006 Inter-American Foundation | 23      | 38.2%    | 41.9%   | 19.9%    | 1      |

### Leadership (continued)

#### 58. Managers promote communication among different work units (for example, about projects, goals, needed resources).

|                                | N       | Positive | Neutral | Negative | DNK   |
|--------------------------------|---------|----------|---------|----------|-------|
| 2013 Governmentwide            | 350,863 | 52.3%    | 23.0%   | 24.7%    | 9,912 |
| 2013 Inter-American Foundation | 33      | 44.9%    | 16.4%   | 38.6%    | 1     |
| 2012 Inter-American Foundation | 24      | 61.4%    | 17.0%   | 21.6%    | 0     |
| 2011 Inter-American Foundation | 22      | 31.4%    | 15.3%   | 53.4%    | 0     |
| 2010 Inter-American Foundation | 23      | 37.5%    | 14.2%   | 48.3%    | 0     |
| 2008 Inter-American Foundation | 24      | 40.9%    | 11.7%   | 47.4%    | 0     |
| 2006 Inter-American Foundation | 24      | 48.8%    | 11.7%   | 39.5%    | 0     |

#### 59. Managers support collaboration across work units to accomplish work objectives.

|                                | N       | Positive | Neutral | Negative | DNK    |
|--------------------------------|---------|----------|---------|----------|--------|
| 2013 Governmentwide            | 350,160 | 56.1%    | 23.0%   | 20.9%    | 10,380 |
| 2013 Inter-American Foundation | 34      | 39.8%    | 26.2%   | 34.1%    | 0      |
| 2012 Inter-American Foundation | 24      | 65.7%    | 4.7%    | 29.6%    | 0      |
| 2011 Inter-American Foundation | 22      | 27.3%    | 28.0%   | 44.7%    | 0      |
| 2010 Inter-American Foundation | 23      | 51.7%    | 9.5%    | 38.8%    | 0      |
| 2008 Inter-American Foundation |         |          |         |          |        |
| 2006 Inter-American Foundation |         |          |         |          |        |

### 60. Overall, how good a job do you feel is being done by the manager directly above your immediate supervisor/team leader?

| i                              | N       | Positive | Neutral | Negative | DNK    |
|--------------------------------|---------|----------|---------|----------|--------|
| 2013 Governmentwide            | 342,315 | 57.0%    | 24.3%   | 18.6%    | 18,440 |
| 2013 Inter-American Foundation | 31      | 25.6%    | 41.2%   | 33.2%    | 3      |
| 2012 Inter-American Foundation | 24      | 44.8%    | 33.5%   | 21.7%    | 0      |
| 2011 Inter-American Foundation | 22      | 46.8%    | 25.2%   | 28.0%    | 0      |
| 2010 Inter-American Foundation | 21      | 47.2%    | 8.2%    | 44.7%    | 2      |
| 2008 Inter-American Foundation |         |          |         |          |        |
| 2006 Inter-American Foundation |         |          |         |          |        |

#### 61. I have a high level of respect for my organization's senior leaders.

|                                | N       | Positive | Neutral | Negative | DNK   |
|--------------------------------|---------|----------|---------|----------|-------|
| 2013 Governmentwide            | 356,566 | 52.3%    | 23.8%   | 23.9%    | 4,307 |
| 2013 Inter-American Foundation | 34      | 25.4%    | 28.9%   | 45.7%    | 0     |
| 2012 Inter-American Foundation | 24      | 36.6%    | 26.1%   | 37.4%    | 0     |
| 2011 Inter-American Foundation | 22      | 42.1%    | 17.9%   | 40.0%    | 0     |
| 2010 Inter-American Foundation | 23      | 51.7%    | 3.6%    | 44.6%    | 0     |
| 2008 Inter-American Foundation | 24      | 48.1%    | 0.0%    | 51.9%    | 0     |
| 2006 Inter-American Foundation | 24      | 33.2%    | 34.3%   | 32.5%    | 0     |

### Leadership (continued)

#### 62. Senior leaders demonstrate support for Work/Life programs.

|                                | N       | Positive | Neutral | Negative | DNK    |
|--------------------------------|---------|----------|---------|----------|--------|
| 2013 Governmentwide            | 328,520 | 53.7%    | 27.6%   | 18.7%    | 32,091 |
| 2013 Inter-American Foundation | 31      | 46.0%    | 26.3%   | 27.7%    | 3      |
| 2012 Inter-American Foundation | 24      | 27.5%    | 29.9%   | 42.6%    | 0      |
| 2011 Inter-American Foundation | 22      | 54.8%    | 32.0%   | 13.3%    | 0      |
| 2010 Inter-American Foundation | 21      | 65.0%    | 17.1%   | 17.9%    | 2      |
| 2008 Inter-American Foundation |         |          |         |          |        |
| 2006 Inter-American Foundation |         |          |         |          |        |

### 63. How satisfied are you with your involvement in decisions that affect your work?

|                                | N       | Positive | Neutral | Negative |
|--------------------------------|---------|----------|---------|----------|
| 2013 Governmentwide            | 358,999 | 49.5%    | 24.2%   | 26.3%    |
| 2013 Inter-American Foundation | 33      | 27.6%    | 32.5%   | 39.9%    |
| 2012 Inter-American Foundation | 22      | 25.9%    | 37.1%   | 37.0%    |
| 2011 Inter-American Foundation | 22      | 35.4%    | 33.3%   | 31.4%    |
| 2010 Inter-American Foundation | 23      | 49.5%    | 17.8%   | 32.6%    |
| 2008 Inter-American Foundation | 24      | 40.9%    | 8.6%    | 50.6%    |
| 2006 Inter-American Foundation | 24      | 28.5%    | 31.4%   | 40.1%    |

### 64. How satisfied are you with the information you receive from management on what's going on in your organization?

|                                | N       | Positive | Neutral | Negative |
|--------------------------------|---------|----------|---------|----------|
| 2013 Governmentwide            | 358,403 | 47.6%    | 23.9%   | 28.5%    |
| 2013 Inter-American Foundation | 33      | 37.7%    | 29.1%   | 33.2%    |
| 2012 Inter-American Foundation | 23      | 64.5%    | 13.0%   | 22.6%    |
| 2011 Inter-American Foundation | 22      | 54.9%    | 13.2%   | 32.0%    |
| 2010 Inter-American Foundation | 23      | 36.4%    | 23.7%   | 39.9%    |
| 2008 Inter-American Foundation | 24      | 36.2%    | 8.7%    | 55.1%    |
| 2006 Inter-American Foundation | 24      | 44.8%    | 39.2%   | 16.0%    |

### 65. How satisfied are you with the recognition you receive for doing a good job?

|                                | N       | Positive | Neutral | Negative |
|--------------------------------|---------|----------|---------|----------|
| 2013 Governmentwide            | 357,371 | 45.4%    | 24.7%   | 29.9%    |
| 2013 Inter-American Foundation | 33      | 40.9%    | 18.4%   | 40.7%    |
| 2012 Inter-American Foundation | 23      | 37.4%    | 31.4%   | 31.1%    |
| 2011 Inter-American Foundation | 22      | 45.9%    | 17.3%   | 36.7%    |
| 2010 Inter-American Foundation | 23      | 55.4%    | 6.9%    | 37.8%    |
| 2008 Inter-American Foundation | 24      | 48.0%    | 4.0%    | 48.0%    |
| 2006 Inter-American Foundation | 24      | 44.5%    | 31.8%   | 23.7%    |
|                                |         |          |         |          |

### My Satisfaction (continued)

#### 66. How satisfied are you with the policies and practices of your senior leaders?

|                                | N       | Positive | Neutral | Negative |
|--------------------------------|---------|----------|---------|----------|
| 2013 Governmentwide            | 357,560 | 41.3%    | 29.7%   | 28.9%    |
| 2013 Inter-American Foundation | 34      | 25.0%    | 29.5%   | 45.5%    |
| 2012 Inter-American Foundation | 23      | 29.7%    | 25.4%   | 44.9%    |
| 2011 Inter-American Foundation | 21      | 35.5%    | 22.8%   | 41.7%    |
| 2010 Inter-American Foundation | 23      | 47.0%    | 9.5%    | 43.5%    |
| 2008 Inter-American Foundation | 24      | 40.9%    | 7.2%    | 51.9%    |
| 2006 Inter-American Foundation | 24      | 40.2%    | 17.7%   | 42.0%    |

### 67. How satisfied are you with your opportunity to get a better job in your organization?

|                                | N       | Positive | Neutral | Negative |
|--------------------------------|---------|----------|---------|----------|
| 2013 Governmentwide            | 357,563 | 33.6%    | 28.7%   | 37.7%    |
| 2013 Inter-American Foundation | 34      | 17.5%    | 20.6%   | 61.9%    |
| 2012 Inter-American Foundation | 23      | 12.0%    | 34.8%   | 53.2%    |
| 2011 Inter-American Foundation | 22      | 33.6%    | 12.6%   | 53.9%    |
| 2010 Inter-American Foundation | 23      | 37.0%    | 22.0%   | 41.0%    |
| 2008 Inter-American Foundation | 24      | 31.4%    | 4.7%    | 63.9%    |
| 2006 Inter-American Foundation | 24      | 34.6%    | 12.2%   | 53.1%    |

### 68. How satisfied are you with the training you receive for your present job?

|                                | N       | Positive | Neutral | Negative |
|--------------------------------|---------|----------|---------|----------|
| 2013 Governmentwide            | 357,694 | 49.7%    | 24.6%   | 25.7%    |
| 2013 Inter-American Foundation | 34      | 27.3%    | 28.2%   | 44.5%    |
| 2012 Inter-American Foundation | 23      | 20.1%    | 25.7%   | 54.2%    |
| 2011 Inter-American Foundation | 22      | 32.9%    | 29.2%   | 37.9%    |
| 2010 Inter-American Foundation | 23      | 50.6%    | 21.0%   | 28.3%    |
| 2008 Inter-American Foundation | 24      | 48.8%    | 20.6%   | 30.6%    |
| 2006 Inter-American Foundation | 24      | 42.1%    | 20.8%   | 37.1%    |

### 69. Considering everything, how satisfied are you with your job?

|                                | N       | Positive | Neutral | Negative |
|--------------------------------|---------|----------|---------|----------|
| 2013 Governmentwide            | 357,338 | 64.9%    | 18.5%   | 16.5%    |
| 2013 Inter-American Foundation | 33      | 34.3%    | 25.1%   | 40.6%    |
| 2012 Inter-American Foundation | 23      | 38.2%    | 25.9%   | 35.9%    |
| 2011 Inter-American Foundation | 22      | 54.9%    | 12.5%   | 32.6%    |
| 2010 Inter-American Foundation | 23      | 58.6%    | 28.3%   | 13.1%    |
| 2008 Inter-American Foundation | 24      | 57.2%    | 4.5%    | 38.3%    |
| 2006 Inter-American Foundation | 24      | 67.4%    | 21.5%   | 11.1%    |

### My Satisfaction (continued)

#### 70. Considering everything, how satisfied are you with your pay?

|                                | N       | Positive | Neutral | Negative |
|--------------------------------|---------|----------|---------|----------|
| 2013 Governmentwide            | 357,967 | 53.5%    | 18.2%   | 28.3%    |
| 2013 Inter-American Foundation | 34      | 27.5%    | 29.7%   | 42.8%    |
| 2012 Inter-American Foundation | 22      | 58.5%    | 8.5%    | 33.0%    |
| 2011 Inter-American Foundation | 22      | 61.5%    | 19.1%   | 19.4%    |
| 2010 Inter-American Foundation | 23      | 67.5%    | 18.2%   | 14.3%    |
| 2008 Inter-American Foundation | 24      | 47.4%    | 24.1%   | 28.5%    |
| 2006 Inter-American Foundation | 24      | 52.6%    | 21.8%   | 25.6%    |

### 71. Considering everything, how satisfied are you with your organization?

|                                | N       | Positive | Neutral | Negative |
|--------------------------------|---------|----------|---------|----------|
| 2013 Governmentwide            | 358,271 | 55.6%    | 22.7%   | 21.7%    |
| 2013 Inter-American Foundation | 34      | 30.4%    | 36.3%   | 33.3%    |
| 2012 Inter-American Foundation | 23      | 39.6%    | 25.9%   | 34.6%    |
| 2011 Inter-American Foundation | 22      | 46.8%    | 21.2%   | 32.0%    |
| 2010 Inter-American Foundation | 23      | 55.4%    | 21.1%   | 23.6%    |
| 2008 Inter-American Foundation | 24      | 52.8%    | 0.0%    | 47.2%    |
| 2006 Inter-American Foundation | 24      | 61.7%    | 22.2%   | 16.1%    |

### Work/Life

# 72. Have you been notified that you are eligible to telework? Telework means working at a location other than your normal work site during your regular work hours (excludes travel).

|                                | N       | Yes   | No    | Not Sure |
|--------------------------------|---------|-------|-------|----------|
| 2013 Governmentwide            | 358,004 | 39.1% | 55.8% | 5.0%     |
| 2013 Inter-American Foundation | 34      | 66.0% | 16.5% | 17.5%    |
| 2012 Inter-American Foundation | 24      | 65.8% | 22.0% | 12.2%    |
| 2011 Inter-American Foundation | 22      | 74.0% | 26.0% | 0.0%     |
| 2010 Inter-American Foundation |         |       |       |          |
| 2008 Inter-American Foundation |         |       |       |          |
| 2006 Inter-American Foundation |         |       |       |          |

### Work/Life (continued)

#### 73. Please select the response below that BEST describes your current teleworking situation:

|                                |         |                     | Telework             |  |              |  |  |  |
|--------------------------------|---------|---------------------|----------------------|--|--------------|--|--|--|
|                                | N       | 3+ Days<br>Per Week | 1-2 Days<br>Per Week | No More<br>Than 1-2<br>Days Per<br>Month | Infrequently |  |  |  |
| 2013 Governmentwide            | 351,757 | 3.3%                | 9.2%                 | 4.0%                                     | 10.2%        |  |  |  |
| 2013 Inter-American Foundation | 34      | 0.0%                | 0.0%                 | 33.7%                                    | 24.7%        |  |  |  |
| 2012 Inter-American Foundation | 24      | 0.0%                | 0.0%                 | 16.2%                                    | 20.6%        |  |  |  |
| 2011 Inter-American Foundation | 22      | 0.0%                | 0.0%                 | 9.4%                                     | 54.0%        |  |  |  |
| 2010 Inter-American Foundation |         |                     |                      |  |              |  |  |  |
| 2008 Inter-American Foundation |         |                     |                      |  |              |  |  |  |
| 2006 Inter-American Foundation |         |                     |                      |  |              |  |  |  |
|                                |         |                     |                      |  | (continued)  |  |  |  |

#### 73. Please select the response below that BEST describes your current teleworking situation: (continued)

|                                |         | Do Not Telework                  |                     |                                  |                              |  |  |
|--------------------------------|---------|----------------------------------|---------------------|----------------------------------|------------------------------|--|--|
|                                | N       | Must Be<br>Physically<br>Present | Technical<br>Issues | Not<br>Allowed<br>To<br>Telework | Choose<br>Not To<br>Telework |  |  |
| 13 Governmentwide              | 351,757 | 34.1%                            | 5.5%                | 21.2%                            | 12.5%                        |  |  |
| 2013 Inter-American Foundation | 34      | 2.6%                             | 30.1%               | 0.0%                             | 8.8%                         |  |  |
| 2012 Inter-American Foundation | 24      | 8.2%                             | 34.6%               | 0.0%                             | 20.4%                        |  |  |
| 2011 Inter-American Foundation | 22      | 6.1%                             | 4.7%                | 10.6%                            | 15.3%                        |  |  |
| 2010 Inter-American Foundation |         |                                  |                     |                                  |                              |  |  |
| 2008 Inter-American Foundation |         |                                  |                     |                                  |                              |  |  |
| 2006 Inter-American Foundation |         |                                  |                     |                                  |                              |  |  |

### Work/Life (continued)

### 74. Do you participate in the following Work/Life programs? Alternative Work Schedules (AWS)

|                                | N       | Yes   | No    | Not Available<br>To Me |
|--------------------------------|---------|-------|-------|------------------------|
| 2013 Governmentwide            | 355,682 | 32.6% | 45.2% | 22.2%                  |
| 2013 Inter-American Foundation | 34      | 6.8%  | 62.7% | 30.6%                  |
| 2012 Inter-American Foundation | 24      | 3.4%  | 58.7% | 37.9%                  |
| 2011 Inter-American Foundation | 22      | 16.7% | 49.9% | 33.4%                  |
| 2010 Inter-American Foundation |         |       |       |                        |
| 2008 Inter-American Foundation |         |       |       |                        |
| 2006 Inter-American Foundation |         |       |       |                        |

# 75. Do you participate in the following Work/Life programs? Health and Wellness Programs (for example, exercise, medical screening, quit smoking programs)

|                                | N       | Yes   | No    | Not Available<br>To Me |
|--------------------------------|---------|-------|-------|------------------------|
| 2013 Governmentwide            | 354,458 | 28.2% | 59.4% | 12.4%                  |
| 2013 Inter-American Foundation | 34      | 0.0%  | 53.8% | 46.2%                  |
| 2012 Inter-American Foundation | 24      | 0.0%  | 71.6% | 28.4%                  |
| 2011 Inter-American Foundation | 22      | 4.5%  | 45.4% | 50.0%                  |
| 2010 Inter-American Foundation |         |       |       |                        |
| 2008 Inter-American Foundation |         |       |       |                        |
| 2006 Inter-American Foundation |         |       |       |                        |

### 76. Do you participate in the following Work/Life programs? Employee Assistance Program (EAP)

|                                |   | N       | Yes   | No    | Not Available<br>To Me |
|--------------------------------|---|---------|-------|-------|------------------------|
| 2013 Governmentwide            | _ | 351,827 | 14.3% | 80.0% | 5.7%                   |
| 2013 Inter-American Foundation |   | 34      | 8.7%  | 56.3% | 34.9%                  |
| 2012 Inter-American Foundation |   | 24      | 11.4% | 68.1% | 20.5%                  |
| 2011 Inter-American Foundation |   | 22      | 26.8% | 68.5% | 4.7%                   |
| 2010 Inter-American Foundation |   |         |       |       |                        |
| 2008 Inter-American Foundation |   |         |       |       |                        |
| 2006 Inter-American Foundation |   |         |       |       |                        |

# Work/Life (continued)

# 77. Do you participate in the following Work/Life programs? Child Care Programs (for example, daycare, parenting classes, parenting support groups)

|                                | N       | Yes  | No    | Not Available<br>To Me |
|--------------------------------|---------|------|-------|------------------------|
| 2013 Governmentwide            | 356,035 | 3.9% | 78.7% | 17.4%                  |
| 2013 Inter-American Foundation | 34      | 0.0% | 57.1% | 42.9%                  |
| 2012 Inter-American Foundation | 24      | 0.0% | 71.6% | 28.4%                  |
| 2011 Inter-American Foundation | 22      | 0.0% | 50.7% | 49.3%                  |
| 2010 Inter-American Foundation |         |      |       |                        |
| 2008 Inter-American Foundation |         |      |       |                        |
| 2006 Inter-American Foundation |         |      |       |                        |

### 78. Do you participate in the following Work/Life programs? Elder Care Programs (for example, support groups, speakers)

|                                | N       | Yes  | No    | Not Available<br>To Me |
|--------------------------------|---------|------|-------|------------------------|
| 2013 Governmentwide            | 356,650 | 2.6% | 79.7% | 17.7%                  |
| 2013 Inter-American Foundation | 34      | 0.0% | 59.8% | 40.2%                  |
| 2012 Inter-American Foundation | 24      | 0.0% | 71.6% | 28.4%                  |
| 2011 Inter-American Foundation | 22      | 0.0% | 46.6% | 53.4%                  |
| 2010 Inter-American Foundation |         |      |       |                        |
| 2008 Inter-American Foundation |         |      |       |                        |
| 2006 Inter-American Foundation |         |      |       |                        |

### 79. How satisfied are you with the following Work/Life programs in your agency? Telework

|                                | N       | Positive | Neutral | Negative | NBJ   |
|--------------------------------|---------|----------|---------|----------|-------|
| 2013 Governmentwide            | 147,505 | 75.6%    | 15.3%   | 9.1%     | 8,017 |
| 2013 Inter-American Foundation | 17      | 49.0%    | 21.2%   | 29.8%    | 3     |
| 2012 Inter-American Foundation | 9       | 21.3%    | 33.1%   | 45.6%    | 0     |
| 2011 Inter-American Foundation | 14      | 35.4%    | 28.1%   | 36.5%    | 1     |
| 2010 Inter-American Foundation |         |          |         |          |       |
| 2008 Inter-American Foundation |         |          |         |          |       |
| 2006 Inter-American Foundation |         |          |         |          |       |

<sup>\*</sup>The results for this item only include employees who indicated that they participated in this program.

### Work/Life (continued)

#### 80. How satisfied are you with the following Work/Life programs in your agency? Alternative Work Schedules (AWS)

|                                | N       | Positive | Neutral | Negative | NBJ   |
|--------------------------------|---------|----------|---------|----------|-------|
| 2013 Governmentwide            | 134,642 | 88.7%    | 7.9%    | 3.4%     | 3,316 |
| 2013 Inter-American Foundation | 2       | 100.0%   | 0.0%    | 0.0%     | 0     |
| 2012 Inter-American Foundation | 1       | 100.0%   | 0.0%    | 0.0%     | 0     |
| 2011 Inter-American Foundation | 4       | 100.0%   | 0.0%    | 0.0%     | 0     |
| 2010 Inter-American Foundation |         |          |         |          |       |
| 2008 Inter-American Foundation |         |          |         |          |       |
| 2006 Inter-American Foundation |         |          |         |          |       |

<sup>\*</sup>The results for this item only include employees who indicated that they participated in this program.

# 81. How satisfied are you with the following Work/Life programs in your agency? Health and Wellness Programs (for example, exercise, medical screening, quit smoking programs)

|                                | N      | Positive | Neutral | Negative | NBJ   |
|--------------------------------|--------|----------|---------|----------|-------|
| 2013 Governmentwide            | 95,574 | 79.6%    | 16.9%   | 3.6%     | 7,496 |
| 2013 Inter-American Foundation | 0      |          |         |          | 0     |
| 2012 Inter-American Foundation | 0      |          |         |          | 0     |
| 2011 Inter-American Foundation | 1      | 100.0%   | 0.0%    | 0.0%     | 0     |
| 2010 Inter-American Foundation |        |          |         |          |       |
| 2008 Inter-American Foundation |        |          |         |          |       |
| 2006 Inter-American Foundation |        |          |         |          |       |

<sup>\*</sup>The results for this item only include employees who indicated that they participated in this program.

### 82. How satisfied are you with the following Work/Life programs in your agency? Employee Assistance Program (EAP)

|                                | N      | Positive | Neutral | Negative | NBJ   |
|--------------------------------|--------|----------|---------|----------|-------|
| 2013 Governmentwide            | 50,775 | 74.1%    | 21.8%   | 4.1%     | 8,526 |
| 2013 Inter-American Foundation | 2      | 100.0%   | 0.0%    | 0.0%     | 1     |
| 2012 Inter-American Foundation | 3      | 100.0%   | 0.0%    | 0.0%     | 0     |
| 2011 Inter-American Foundation | 5      | 64.0%    | 36.0%   | 0.0%     | 1     |
| 2010 Inter-American Foundation |        |          |         |          |       |
| 2008 Inter-American Foundation |        |          |         |          |       |
| 2006 Inter-American Foundation |        |          |         |          |       |

<sup>\*</sup>The results for this item only include employees who indicated that they participated in this program.

### Work/Life (continued)

# 83. How satisfied are you with the following Work/Life programs in your agency? Child Care Programs (for example, daycare, parenting classes, parenting support groups)

|                                | N      | Positive | Neutral | Negative | NBJ   |
|--------------------------------|--------|----------|---------|----------|-------|
| 2013 Governmentwide            | 10,108 | 70.3%    | 25.9%   | 3.8%     | 4,459 |
| 2013 Inter-American Foundation | 0      |          |         |          | 0     |
| 2012 Inter-American Foundation | 0      |          |         |          | 0     |
| 2011 Inter-American Foundation | 0      |          |         |          | 0     |
| 2010 Inter-American Foundation |        |          |         |          |       |
| 2008 Inter-American Foundation |        |          |         |          |       |
| 2006 Inter-American Foundation |        |          |         |          |       |

<sup>\*</sup>The results for this item only include employees who indicated that they participated in this program.

# 84. How satisfied are you with the following Work/Life programs in your agency? Elder Care Programs (for example, support groups, speakers)

|                                | N     | Positive | Neutral | Negative | NBJ   |
|--------------------------------|-------|----------|---------|----------|-------|
| 2013 Governmentwide            | 7,391 | 66.3%    | 31.3%   | 2.3%     | 3,445 |
| 2013 Inter-American Foundation | 0     |          |         |          | 0     |
| 2012 Inter-American Foundation | 0     |          |         |          | 0     |
| 2011 Inter-American Foundation | 0     |          |         |          | 0     |
| 2010 Inter-American Foundation |       |          |         |          |       |
| 2008 Inter-American Foundation |       |          |         |          |       |
| 2006 Inter-American Foundation |       |          |         |          |       |

<sup>\*</sup>The results for this item only include employees who indicated that they participated in this program.